# MINISTRY PAPER 9/18

# ANNUAL REPORT OF THE UNIVERSITY HOSPITAL OF THE WEST INDIES FOR THE FINANCIAL YEAR 2010/2011

#### 1. Introduction

The Ministry of Health is tabling the Annual Report for the University Hospital of the West Indies for the financial year 2010-2011.

As the regional teaching hospital for the Caribbean the University Hospital of the West Indies provides secondary and tertiary health care services to both local and regional communities. Additionally, it is a multidisciplinary Type A regional referral hospital accepting cases from both public and private hospitals. The University Hospital of the West Indies is managed by a Board of Management which is established in keeping with Section 4(6) of The University Hospital Act.

## 2. Performance of the Hospital 2010/2011

#### **2.1** Hospital Operations

Visits to the University Hospital of the West Indies totalled sixteen thousand seven hundred and seventy-six (16,776), representing a 4.70% reduction in admissions when compared to the previous year. For the period under review the average bed complement was five hundred and thirteen (513), the same as it was in the previous period. The average annual bed turnover rate was thirty-two (32) times, an increase from twenty-eight (28) times for the previous year. A total of sixteen thousand six hundred and fifty- four (16,654) patients were discharged during the time under review compared to fifteen thousand, four hundred and forty eight (15,448) patients during 2009/2010. There were ten thousand seven hundred and forty one (10,741) surgical procedures done, reflecting a decrease of 0.68% from ten thousand, eight hundred and fourteen

(10,814) procedures in the previous period. The neonatal deaths for 2010/2011 were sixty-three (63), representing a 6.35% decrease when compared with the previous period. There were two hundred and ten (210) autopsies conducted, down from two hundred and seventy (270) for the 2009/2010 reporting period.

#### 2.2 Education and Training

During the review period, the University Hospital of the West Indies offered clinical experience in Medical/ Surgical Nursing and all Hospital specialities to a total of one thousand one hundred (1,100) nursing students. The School of Midwifery and Staff Development continued to offer post basic courses for registered nurses in different specialities inclusive of Critical Care, Midwifery and Operating Theatre.

#### 2.3 Nursing Services

The Diabetes Resource Nurses conducted classes and counselling sessions on Diabetes care with thirty-two (32) patients and family members. In regards to community mental health, six hundred and seventy-six (676) home visits were conducted and there were one hundred and two (102) crisis responses. One hundred and eighty-nine (189) patients were admitted as a result of these interventions.

### 2.4 Hospital Support Services

#### 2.4.1 Radiology

The Radiology Department conducted fifty thousand, seven hundred and eighteen (50,718) examination of patients during the period. This was an increase when compared to the fifty one thousand six hundred and fifty three (51,653) examinations that was done in the previous period.

#### 2.4.2 Physiotherapy

The Physiotherapy Department conducted forty-six thousand two hundred and ninety (40,290) examinations for patients, which was a 1.94% increase over the thirty nine thousand five hundred and twenty (39,520) examinations conducted in the previous year.

#### 2.4.3 Cardiology

During the period under review the Cardiology Department performed seven thousand three hundred and seventeen (7,317) tests. The majority were electrocardiograms with five thousand five hundred and eighteen (5,518).

#### 2.4.4 Dialysis

During the 2010/2011 year a total of eight thousand nine hundred and eighty-five (8,985) haemodialysis were done. Compared to the previous year, this was a 15.25% decrease as ten thousand six hundred and two (10,602) were conducted in 2009-2010.

#### 2.4.5 Other Areas/Achievements

During the 2010/2011 period:

- Customer Suggestion Boxes were installed at strategic points throughout the hospital which was geared towards providing feedback on hospital services.
- An In-Patient Guide was developed and published.
- Approximately forty six thousand, one hundred and nine prescription items were filled
- There was a significant reduction in the number of children who received treatment from the social work Department.

#### 3. DECLARATION OF COMPENSATION

3.1 A copy of the compensation package of the Board of Directors and Senior Managers of the Hospital, for the period under review, has been included in the Annual Report.

#### 4. AUDITED FINANCIAL STATEMENTS

4.1 The UHWI operated at an accumulated deficit of one hundred and seventy five million, forty five thousand and seven hundred dollars (\$175,045,700M) and a capital reserve of one billion, six hundred and

forty million, five and seventy nine thousand and sixty-seven dollars (\$1,640,579,067M) for the period ending July 2011.

The Auditors, DGS Jamaica Chartered Accountants noted that the financial 4.2 statements gave a true and fair view of the financial position of the Hospital's affairs as at July 31, 2011.

Christopher Tufton, MP **Minister of Health**